

**Birmingham City Council and Sandwell Metropolitan
Borough Council**

Minutes of the Joint Health Overview and Scrutiny Committee

23rd November, 2016 at 3.30 pm
at the Sandwell Council House, Oldbury

Present: Councillor Yvonne Davies (Chair);
Councillors Jarvis and Lloyd (Sandwell
Metropolitan Borough Council).

Councillors D Alden, J Cotton, C Griffiths and K
Hartley (Birmingham City Council).

Apology: Councillor S Anderson (Birmingham City Council).

In Attendance: Tammy Davies (Sandwell and West Birmingham
Hospitals NHS Trust);
Jayne Salter-Scott, Phil Lydon, and Sally Sandel
(Sandwell and West Birmingham Clinical
Commissioning Group);
Gail Sadler (Research & Policy Officer –
Birmingham City Council);
Andy Cave (Healthwatch Birmingham);
William Hodgetts (Healthwatch Sandwell).

5/16 **Minutes**

Resolved that the minutes of the meeting held on 5th July,
2016 be confirmed as a correct record.

6/16 **Day Hospice Services Consultation – Progress Report**

Further to Minute No. 10/16 (5th July, 2016) the Board received a
progress report on the public consultation process being carried out
in relation to the provision of day hospice services in Sandwell and
West Birmingham. The consultation was due to formally end on

[ILO: UNCLASSIFIED]

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24th November, 2016 but indicative feedback was available to share with the Board and the Board's views were being sought early in order to feed them into the Clinical Commissioning Group's Governing Body in December.

It was reported that the Clinical Commissioning Group had received a petition requesting the provision of a 24hr in-patient facility. The Clinical Commissioning Group was of the view that the petition was a separate matter to the consultation on day hospice services and, as such, would be dealt with separately in accordance with its own governance arrangements. The Board supported this course of action.

The consultation formed part of a wider review of the Clinical Commissioning Group's review of strategies for end of life care, which sought to improve the quality of care and the experience for patients in the last 12 months of their lives, and the experience of their families/carers. A number of internal reviews and Care Quality Commission reports had concluded that current day hospice services in Sandwell were not fit for purpose because the location restricted and inhibited the quality and range of services that could be delivered. Consequently the decision had been made by Sandwell and West Birmingham Hospitals NHS Trust to close Bradbury Day Hospice on clinical safety grounds and relocate the facility. Following a period of stakeholder engagement, Rowley Regis Hospital had been identified as the preferred option to relocate the service.

During the discussion and questions that ensued the following were amongst the issues raised and comments made:-

- Extensive engagement had been undertaken to determine what patients and their carers wanted and crisis intervention had been a key issue.
- The volume of response to the consultation was poor overall.
- The Board felt that the Trust could have managed staff better at Bradbury Day Hospice to more adequately meet the service's needs.
- The consultation was about a suitable base for the service and satellite clinics were also part of the vision and other services would be available.

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- It was acknowledged that the response to the consultation had been poor and this was very disappointing.
- The end of life care service commissioned was ambitious, but it had been developed based upon what people said they wanted and recognised by NHS England as good practice.
- National data showed that 70% of people wished to die at home.
- 60% of people were dying at home locally which was higher than the national average.
- The single point of contact and urgent response service were the most successful parts of the revised end of life care service in helping terminally ill patients to die at home.
- The revised service was available to 100% of people who wanted it.
- Efficiencies would be re-invested into the service.
- Roadshows had been put on in other trust areas to ensure that appropriate referrals were made for people living near the border in Sandwell.

The Board felt that the 4,000 signature petition identified a disconnect in relation to the public's awareness of the service provided and that more work needed to be done to address this. Representatives of the Clinical Commissioning Group acknowledged the need to work with the Trust on this to ensure that people understood the choices available to them.

Overall the Board was happy with the proposed way forward and supported the use of satellite clinics and the provision of better support to people in their homes.

Resolved:-

- (1) that the Board is satisfied with the proposed way forward in relation to the provision of day hospice services in Sandwell and West Birmingham;
- (2) that a further report be submitted in November, 2017.

(Meeting ended at 4.30 pm)